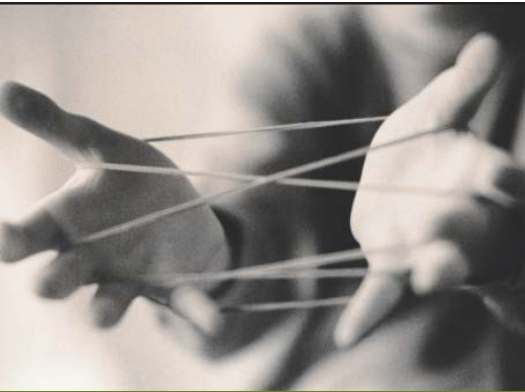


Other Tabulation Services



Other Tabulation Services

Advanced, integrated systems allows Mellon Investor Services to process any tabulation document, convert documents into OCR format, support Internet and proxy voting, and allow clients to view voting information in an online, real-time environment.

Related Services

- Electronic Voting
- Electronic Distribution
- Householding
- Inspector of Elections
- Interactive Online Meeting Presentation
- Proxy Tabulation Agent
- VoteDirect

Related Investor Relations Services

- Proxy Solicitation Agent
- StockWatch Market Activity Surveillance
- Statement Price Performance Graphs
- Information Agent Services
- Investor Targeting Service
- Printing and Logistics
- Tombstone and Media Placement

Related Employee Services

- Employee Plan Distribution and Tabulation

Meeting Clients' Unique Requirements

Shareholder and employee communications are essential for building viable and essential relationships. Mellon Investor Services offers additional tabulation services beyond the scope of traditional proxy tabulation programs. Mellon's consultive approach contributes to understanding and meeting clients' communication initiatives. Advanced systems and industry expertise enable Mellon to process any scannable document or correspondence that requires tabulations. Mellon's *single-source solution* provides the value-added benefit of customized printing to convert any document into an Optical Character Recognition (OCR) compatible format. Because Mellon understands its clients' shareholder base, it can customize tabulation programs to meet each client's specific needs, whether tabulating closed end mutual funds, university directorships, proxy fights or employee plans.

Client ServiceDirect®

While distributing shareholder communications is essential, collecting and analyzing shareholder and employee responses drives success. Mellon's systems provide confidential, secure and state-of-the-art, electronic Internet and telephone proxy voting gateways, as well as superior management reporting capabilities. *Client ServiceDirect®* is an invaluable online information tool that allows clients to view their list of registered owners and plan participant bases and proxy voting information in an online, real-time environment. Respond to shareholder inquiries, monitor stock ownership levels and to track proxy voting as it happens. It is easy to set up and use, requiring an Internet connection and Web browser.

Systems are integrated with the latest technology, allowing clients to harness their power and adapt to change. Mellon Investor Services' systems effortlessly collect, validate and tabulate results while addressing clients' unique specifications. Links with important intermediaries and advisors, including the influential proxy advisory firm, Institutional Shareholder Services (ISS), and street-name proxy intermediary, ADP Investor Communication Services, enables secure, accurate and timely proxy certification and tabulation.

Mellon Investor Services' membership in respected industry associations include the National Association of Stock Plan Professionals (NASPP), Securities Industry Association (SIA), American Society of Corporate Secretaries (ASCS), National Investor Relations Institute (NIRI) and the Stock Transfer Association (STA).



Mellon

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