

Shareholder Services

Proxy Voting Options

Providing Confidential and Secure Voting

Investors are critically aware of the expanded capabilities that technology affords and, consequently, demand enhanced services to meet their expectations. As the leader in Annual and Special Meeting services, Mellon Investor Services couples its premier Proxy Tabulation Agent program with a comprehensive suite of shareholder and employee proxy voting options. These optional services are designed to meet the needs of any shareholder base. Small, middle-market or *Fortune* 500 companies at any stage of maturity can benefit from this program's enhanced system capabilities and professional expertise. Choose customized electronic voting via the Internet, enhanced Interactive Voice Response (IVR) telephone voting, or Mellon's VoteDirect. Each state-of-the-art service is supported by technically advanced, secure system interfaces to enable efficient, cost-effective and comprehensive proxy tabulation results. Providing an electronic platform substantially reduces printing and mailing expenditures, further enhancing the effectiveness and efficiency of each program.

Mellon's complementary components, *Proxy Solicitation* and *StockWatch Market Activity Surveillance*, provide clients with the power to anticipate shareholder concerns and activity while building support for their stock in the marketplace. Voted repeatedly as "*#1 Proxy Solicitor*" in customer satisfaction, Mellon excels at canvassing and capturing vital shareholder votes. This service helps position, present and predict the feasibility of your proxy proposals while providing advice on key issues, players and tactics, strengthening the opportunity for proxy approval and affirming shareholder support. StockWatch utilizes the latest technologies to identify current investors and provide personalized, professional analysis of trading profiles and potential activism and is supplemented by regular reporting that tracks ongoing change in shareholder base.

Manage communications with real-time, online statistics and voting patterns. Achieve results through advanced transmission solicitations and accurate vote tabulations. Flexibility, confidentiality, security, cost reductions and advanced daily voting results distinguish Mellon's customized electronic voting options from competitors' programs.

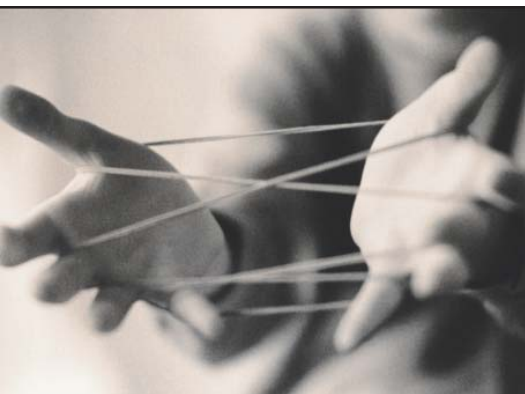
Telephone and Internet Proxy Voting

Registered shareholders cast their confidential votes either by telephone with an enhanced Interactive Voice Response (IVR) system or by registering online at a secure, password-enabled Internet site. For either option, shareholders are assigned a unique, system-generated, personal identification number (PIN) to ensure both confidentiality and the validity of the voting process.

VoteDirect

Employee shareholders receive proxies and related materials via client companies' email platforms. Employee holdings (including 401(k) shares, ESPP, and street-name positions issued from option exercises) are consolidated with the registered file so that *a single vote is cast for all underlying shares.*

Mellon Investor Services ensures that no errors or misrepresentation of proposals affect the vote by performing regular audits of partnered intermediaries in the process, including the influential proxy advisory firm, Institutional Shareholder Services (ISS) and street-name proxy intermediary, ADP Investor Communication Services.



Proxy Voting Options

Mellon Investor Services provides a full range of proxy voting options that utilize state-of-the-art technology to provide accurate, customized, proxy voting and tabulation.

Related Services

- Electronic Voting
- Electronic Distribution
- Householding
- Inspector of Elections
- Interactive Online Meeting Presentation
- Proxy Tabulation Agent
- Other Tabulation Services
- VoteDirect

Related Investor Relations Services

- Proxy Solicitation Agent
- StockWatch Market Activity Surveillance
- Statement Price Performance Graphs
- Information Agent Services
- Investor Targeting Service
- Tombstone and Media Placement

Related Employee Services

- Employee Plan Distribution and Tabulation



Mellon

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